

Zennio Avance y Tecnología, whose purpose is the design, manufacture and distribution of products for intelligent housing and buildings, considers the proper management of Quality and Environment as a strategic and competitive element within the framework of growth, development and future projection of the organization as a priority.

At Zennio, based on experience and commitment, we aim to provide experiences that improve the expectations of our customers through a reliable, secure and environmentally friendly technology. To this end, and through an efficient use of resources and the individual contributions of its entire team, we work in the search for opportunities towards sustainable growth and focus our activities and efforts on satisfying the needs and expectations of our stakeholders.

In order to achieve our aims and reach the desired level of service, it is necessary the participation and collaboration of all the people who form part of the organisation at all levels, and especially of the Management, which is committed to:

- Make this policy known and understood by all employees, as well as all relevant stakeholders.
- Set quality and environmental objectives, within the framework of this policy, aligned with the business strategy and consistent with the impacts of our activity, periodically reviewing compliance with these objectives and the effectiveness of the system.
- Ensure that its activities and services comply with all applicable legal requirements, as well as other voluntarily subscribed requirements.
- Comply with the requirements of its customers by offering a quality product and service that always pursues customer satisfaction.
- Identify and evaluate the environmental aspects related to our activities, products and services in order to prevent and minimise their negative impact on the environment, thus contributing to its protection.
- Promote the application of circular economy principles, seeking to make responsible use of finite resources, including water and energy; reduce waste generation and manage waste in a way that prioritises reuse and recycling.
- Provide the human and material resources necessary to achieve the objectives and continuous improvement of its processes and environmental performance.
- Provide continuous training to all employees, promoting the culture of quality improvement and good environmental practices, and thus encouraging their involvement and participation in the proper development of the management system.
- Promote and require commitments in line with those defined above throughout our value chain, including customers, partners, suppliers and other stakeholders.

The Management of Zennio is thus aligned with the compliance of the UNE-EN ISO 9001:2015 and UNE-EN ISO 14001:2015 standards, promoting the implemented Integrated Quality and Environmental Management System and its continuous improvement.

Juan Carlos Ciudad Láinez  
CEO  
May 2024